## TECHNICAL ACTIVITY CARRIED OUT BY CENTRES / OVERSEAS CHAPTERS

Name of Centre / Overseas Chapter:	The Institution of Engineers (India), Durgapur Local
	Centre

	Title of Activity:			Interaction & Lecture session between the Head	of
		•		the Project of IOCL, Rajbandh with the Members	٥f
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				IEI, Durgapur Local Centre	
ı	Activity under Divisional Board		d	CHDB, ELDB & MCDB	
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	(delete which are not applicable):				
ĺ	Date:	28/04/2018	Venue:	IOCL, Rajbandh	
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Seen: A view of interaction with the Mr J Manna, Dy. General Manager (Operations) along with the members of IEI, Durgapur Local Centre



Seen: Mr J Manna delivering his address



Mr S Sahoo, Assistant Manager, IOCL Rajbandh Terminal delivering his lecture



Seen: A view of Members along with the Head of IOCL, Rajbandh in Conference hall

An interaction and lecture session was held during the visit at IOCL, Rajbandh. Mr Jaydeb Manna, Dy General Manager (Operation) & S Sahoo, Assistant Manager IOCL, Rajbandh Terminals delivered lecture on 'Total Quality Management (TQM) and Safety in the plant'.

Mr Manna in his address welcomed all the Student (Technicians' & Sr Technicians') and Corporate members of IEI, Durgapur Local Centre along with the officials of IOCL, Rajbandh Terminal. In his address he highlighted the present scenario of Rajbandh Terminals in pipeline division and plays important role to supply the refined oil in five districts of West Bengal. IOCL Rahjandh is monitoring his quality and safety through GPS systems incorporated in oil tankers. Mr S Sahoo also highlighted about the Total Quality Management and said that Total Quality Management (TQM) is the continuous process of reducing or eliminating errors in manufacturing, streamlining supply chain management, improving the customer experience, and ensuring that employees are up-to-speed with their training. Total quality management aims to hold all parties involved in the production process accountable for the overall quality of the final product.

Honorary Secretary, Mr M N Bandyopadhyay gave a vote of thanks to the IOCL Rajbandh Pipe Line Terminal authority for their active support and good hospitality shown to us.